13:25 - 14:30 Roundtable Discussion [Internal Alignment] Aligning Your Marketing Team with Other Departments Through Technology to Maximise Revenue

- 1. How could technology help align internal teams (e.g. marketing, IT & sales)?
- 2. How to choose the right technology to align teams?
- 3. Share your success stories of cross functional relationships between your internal teams.

14:30 - 15:30 Roundtable Discussion

[CX Strategy] Marketing Priorities for 2023

- 1. How does your organisation examine whether they have the right technology? How do you investigate to see what else is out there to meet your demands?
- 2. Do you believe CPDs bridge the gaps between data lakes and CRMs?
- 3. Share your success stories of segmentation how will you be using it to fight recession-driven budget cutbacks and reduced consumer spending?