Panel Discussion | [Digital Transformation] How to Deal with Today's Customers with Yesterday's Technology

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What is the most pressing challenge your organization faces when dealing with legacy systems?

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- What is the definition of yesterday's technology? (and What is today's customer?)
- When do you know yesterday's technology should be replaced / upgraded?
- People & Internal change management (How to balance and transit between legacy and new systems?)

- How best are we using AI from your organisation’s perspective

Key Takeaways

Q&A