

12 & 13 November 2024 **Convene 155 Bishopsgate London** 

# Panel Discussion [[Al in Marketing] Predictive Insights, **Generative Innovation, Robots & Ethical Challenges**



THE MARTECH

## RACHEL BISHOP

Head of Marketing **Certas Energy** [Lead Panellist]



JAD FREIHA Head of Analytics & Insights Sweaty Betty





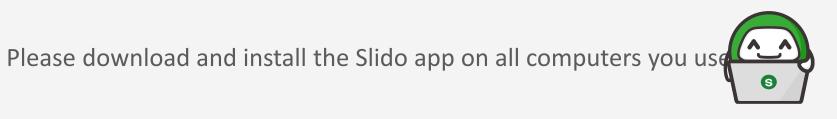
### SARAH WILLIAMS Chief Customer Experience Officer Westminster City Council





# How long has AI been around?

(i) Start presenting to display the poll results on this slide.





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Where does your organisation currently stand with using Al in marketing? How are you leveraging predictive & generative AI for forecasting & content creation?





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How has your company started the journey to ensure successful AI transformations through upskilling & effective change management, & what common pitfalls have you observed?





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What role do "robots" (software bots, Al tools, and physical robots) play in automating repetitive tasks and enabling strategic focus within your organisation?

How can companies address ethical concerns, security risks, and ensure effective human-Al collaboration?





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