



HAZEM EL TAHA

Global Head of MarTech **HSBC**



Sebastian gawelowicz

Global CRM & Personalisation Lead **British American Tobacco**



Maksym paraska

Director **Bandera Agency**

Question 1

 How can data analytics transform personalised marketing strategies to better engage individual consumers?



Question 2

 What are the key challenges and best practices in leveraging data insights to create tailored customer experiences?

Question 3

 How does data-driven personalisation enhance engagement, create a relationship, and contribute to business growth in a competitive market?





Q & A